



**GOVT. COLLEGE FOR WOMEN, PALI (REWARI)-123102**  
**DIST. REWARI (HARYANA)**

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## Student Satisfaction Survey Report (2021-22)

**Purpose:** The college is committed to provide a favorable and barrier free environment for the overall development of its students. The aim of the survey was to provide them a platform to express their view about teaching learning process so that the administration can identify the weaker areas for further improvement in teaching-learning, evaluation process, infrastructure facilities, library, courses offered and other activities undertaken by the college during the session.

**Mechanism:** The feedback performa was available on the college website. Students were asked to fill the feedback form online. Since very few students had access to internet facilities at home, they were provided with the feedback forms in print form. The process included the following stages:

- 1 Collection of feedback
- 2 Analysis of result
- 3 Sharing the report /result
- 4 Preparation of action plan for improvement

**Sample of Feedback form:** The feedback proforma was available on college website <http://gcwpali.ac.in>. Those who do not have access to technology were given hard copy of the form in print form.

**Analysis/results:** The preliminary analysis showed the following results:






Sr.No	component	Response in terms of percentage	Proposed action plan	Remarks
Q1	Courses offered by the college	70% satisfied 30% want PG COURSES	The college will ask for permission of new courses from DGHE	
Q2	Well maintained class rooms	82% satisfied		
Q3	No of classrooms	95% satisfied		
Q4	No of labs	70% satisfied	More lab will be established	
Q5	Lab equipments	60% satisfied	The institute will demand grant from DGHE for lab equipment	
Q6	Seating capacity in library	92.5% SATISFIED		
Q7	Reading material	75% satisfied	More books and journals will be purchased in library	
Q8	Cooperation of library staff	90% satisfied		

Q9	Photocopy facility in library	50% satisfied	Photocopier will be installed in library	
Q10	Online teaching resources available	77% satisfied	The teacher will share more online resources with the students	
Q11	Internet facility	20% satisfied	The process has already been initiated by the college.	
Q12	College website and updating of results and attendance	80% satisfied		
Q14	Toilets hygiene	88% agree		
Q15	Clean drinking water	45% agree	The R.O plant of the college will be made functional.	
Q16	Canteen facility	28% satisfied	The process has been initiated	
Q17	Overall environment of learning	93% satisfied		

Proposed action plan: The IQAC proposes to achieve the following targets in the next session (2022-23).

1. The institution will ask for new courses from the DGHE Haryana.
2. More equipment will be provided in laboratories.
3. Canteen facility will be provided to the students.
4. Clean drinking water will be provided in the campus,
5. Photocopy facility will be provided in the library.
6. The faculty members will motivate the students to use college website more frequently.

The report is submitted to the institution for record and necessary action by the IQAC committee:

1. 
2. 
3. 
4. 
5. 

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